



## 5216-22 South Parkway Building CO-OP

2130 W. Belmont Ste #B  
Chicago, Illinois 60618  
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July 14, 2014

To Whom It May Concern,

My CO-OP first reached out to Mr. Lewis and his team for management assistance in 2013. At the time our property had not been properly maintained, and our committed unit owners felt powerless over the managing of our CO-OP's bills and finances. We attended a seminar hosted by T.H.E. Management, Inc. which covered topics on how to be a successful unit owner and condo association. At the seminar we met an attorney, a home inspector and general contractor affiliated with T.H.E. Management, Inc. as well as the T.H.E. Management, Inc. Managing Broker Samuel Lewis. They gave a loaded presentation on the ins and outs of condo management and then listened to us as we discussed our CO-OP's state of affairs. They seemed genuinely invested in our concerns. Mr. Lewis offered to meet with us at another time to discuss our association's needs free of charge.

We spent the next meeting with them discussing our rights as unit owners, and the role and responsibilities of a management company. We were relieved to learn that T.H.E. Management, Inc. was willing and able to help the CO-OP Board Members regain control of their finances. They were also willing to facilitate any of our meetings at the Board's request. With their guidance and assistance we were immediately able to form a Board, obtain control and records of our finances, and to acquire official standing as a CO-OP in the State of Illinois.

Since T.H.E. Management, Inc. took over managing our property we have seen many improvements to our CO-OP's conditions. In addition to not having to worry about everyday hassles such as sending out proper notices, paying the association bills and collecting Assessment checks, we receive monthly financial reports so we know exactly where our money is going. Communication between our Board and T.H.E. Management is excellent: They are reachable and dependable. Anytime we have a problem with the building we call T.H.E. Management. They make the arrangements to have it taken care of cost effectively and efficiently. A large amount of work has been lifted off our shoulders, and we are free to comfortably live in our homes because of our Management Company's hard work. We gladly recommend their services to future clients who are looking for a proficient management team.

Sincerely,

A handwritten signature in cursive script that reads "Maude Ross". The signature is written in dark ink and is positioned above the typed name.

Maude Ross  
Board Secretary  
5216-22 South Parkway Building CO-OP